



April 30, 2007

To Whom It May Concern

### **Recommendation letter**

This letter informs that Artem Volk was employed by the Internet Access and Training Program (IATP) from October 17, 2005 through April 30, 2007.

IATP is a program of the Bureau of Educational and Cultural Affairs (ECA), US Department of State, funded under the Freedom Support Act (FSA). IATP is administered by the International Research and Exchanges Board (IREX).

Mr. Volk worked as an administrator and lecturer of Sumy IATP site. He was responsible for administering Internet access, conducting trainings and seminars on computer-related topics, and maintaining the workstations and network of the site.

Mr. Volk demonstrated high level of technical expertise and accomplished successfully all the technical tasks assigned to him, always meeting or exceeding the expectations.

Mr. Volk proved that he is a professional teacher who can deliver complicated technology specific information in a friendly and understandable way. Participants of courses that were offered at IATP Sumy site (such as Computer Basics, Internet Basics, Web Design etc.) were people of different age and professions, and with different levels of professional knowledge, but everyone was satisfied with training. Mr. Volk also assisted IATP users in development of educational non-profit Web resources.

Mr. Volk's professional attitude and competence contributed to the positive image of IATP in Sumy. He worked well with partners, users, co-workers, and managers. We recommend him as a reliable, responsible employee, highly qualified network administrator, and talented lecturer.

Sincerely,

A handwritten signature in black ink, appearing to read "Maria Makovska", written in a cursive style.

Maria Makovska  
IATP Deputy Regional Manager  
Western Eurasia (Belarus, Moldova, and Ukraine)